



Enhancing safety and service

As the demand for international air travel increases, there is an ever-growing need for cabin crew to be proficient in English to ensure high-quality passenger service and cabin safety, and communicate with multi-national flight crews and ground staff.

Specifically designed to improve the pronunciation and oral fluency of flight attendants, DynEd's Cabin Crew Speaking Practice modules are a special supplement to DynEd's award-winning suite of General English courseware. Available on our anywhere, anytime study platform, a DynEd-based program of training provides your personnel with the tools they need to succeed.

Level

Part 1 : Basic
DynEd 1.0 (ICAO 2)

Part 2: Intermediate
DynEd 1.7 (ICAO 3)

Features

- 6 units of cabin crew-specific materials
- available on PC, Mac, iPad/iPhone and Android for anywhere, anytime study, with or without internet
- integrates with DynEd's award-winning suite of General English courseware
- distance-based and classroom support options
- award-winning Speech Recognition technology
- skills-based learning platform that can manage, guide and track your students, and integrate with your LMS
- Train-the-Trainer courses
- on-demand academic consultation and IT support

The DynEd Advantage

DynEd's Cabin Crew Speaking Practice modules were developed by a team of highly-experienced professional Cabin Crew Trainers and language experts from Eurasia, Asia and USA.

By studying in parallel with DynEd's General English courseware suite, and following our brain-based approach to language learning that accelerates development towards oral fluency, learners will communicate better with:



Passengers

- harmonize in-cabin service standards in English
- respond more easily to passenger requests
- communicate in unusual situations



Announcements

- make clearer routine announcements
- have confidence to make unscripted announcements
- enhance passenger perception of your airline



Flight Crew

- assure onboard communication between cabin and flight deck for multi-lingual crews



Airport Staff

- assure communication during turnaround
- avoid miscommunications and delays

Focusing on listening and speaking skills, our courses provides the intense, individual practice needed to develop the oral fluency skills you need.

Contents

Cabin Crew Speaking Practice is used in parallel with DynEd's suite of General English courses, providing 2-6 months of individual, interactive listening and speaking practice, depending on entry level and study frequency.

Both Basic (DynEd 1.0) and Intermediate (DynEd 1.7) levels are divided into 3 parts: Departure, In Flight and Arrival. Each part contains a large bank of useful Key Phrases, written to mirror the scope and sequence of DynEd's General English syllabus.

The materials offer extensive practice with DynEd's voice-record and hear-back functions, and award-winning Speech Recognition technology that evaluates and gives feedback on the student's pronunciation and fluency.



Placement Test

Assess English proficiency against the ICAO LPR scale and all other major standardized tests with DynEd's computer-adaptive Placement Test, designed to ensure that all learners begin studying at their optimum level.

Mastery Tests

Check how successfully students have completed the lessons. Test items are randomly selected from item banks to ensure variation from test to test.

Study Path Manager

Tracks individual progress, unlocking new materials as learning targets are achieved.

Intelligent Tutor

Provides qualitative feedback, advice and automated reports to learners and instructors, maximising beneficial study time.

1 Basic DynEd 1.0 ICAO 2	2 Intermediate DynEd 1.7 ICAO 3
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Departure	welcome & boarding, seating preferences, hand luggage, departure preparations, safety instructions, departure delays
In Flight	meal & drink service, general service requests, duty free sales, enroute weather, medical questions
Arrival	cabin preparation, immigration forms, time & temperature, flight transfers, arrival delays, thanks & good wishes

International Recognition

DynEd's Aviation English Solution has been adopted by 42 airlines, 3 major aircraft manufacturers, ANSPs, air forces, FTOs and aviation universities in 20 countries around the world.



How much is ineffective training costing you?
Achieve fluency in listening and speaking the smart way.

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